





# Analytics in the Age of Electronic Invoicing and Digital Bookkeeping

The Paraná State Tax Administration Experience





October, 20-22, 2020









### Paraná State



**Digital Economy** 



**Our Pillars for Analytics** 



**Challenges** 



**Business Outcomes** 



### PARANÁ STATE, BRAZIL



## 5<sup>th</sup> largest economy in Brazil (São Paulo, Minas Gerais, Rio de Janeiro, Rio Grande do Sul)

280,000+ corporate tax payers (VAT)

Area (km<sup>2</sup>): 199,880 (Arizona: 295,234)

Population: 11,348,937 (5.5% of Brazil's pop.)

399 municipalities





DFe 4<sup>th</sup> in electronic invoicing

(São Paulo, Minas Gerais, Rio Grande do Sul)



### A BRAVE NEW WORLD FOR TAX ADMINISTRATIONS

# Electronic invoices profoundly changed tax administrations in Brazil...

Practically all transactions (business to business and business to consumers) now occur in digital format, to comply with the tax code. This means that electronic invoicing and digital bookkeeping became a common place, and the amount of data generated is staggering.

... how can a tax administration cope with this data avalanche?







### HOW PARANÁ STATE DEALT WITH THIS NEW WORLD





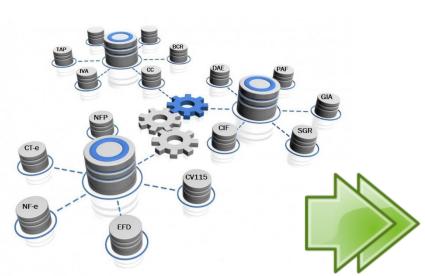
### PARANÁ STATE TECHNOLOGY FOR ANALYTICS

# How we cope with 345 MILLION invoices/month.



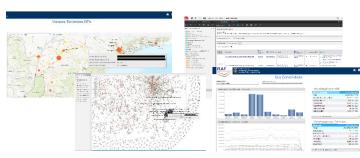
**Best** analytical technologies

> according to **Gartner**









**Data Integration** 



**Data Warehouse** 



**Business Intelligence (BI)** & Data Discovery







### DEMOCRATIZATION OF DATA ACCESS: FREEDOM WITH GOVERNANCE

ALL tax auditors have TOTAL access to ALL data, with NO restrictions...





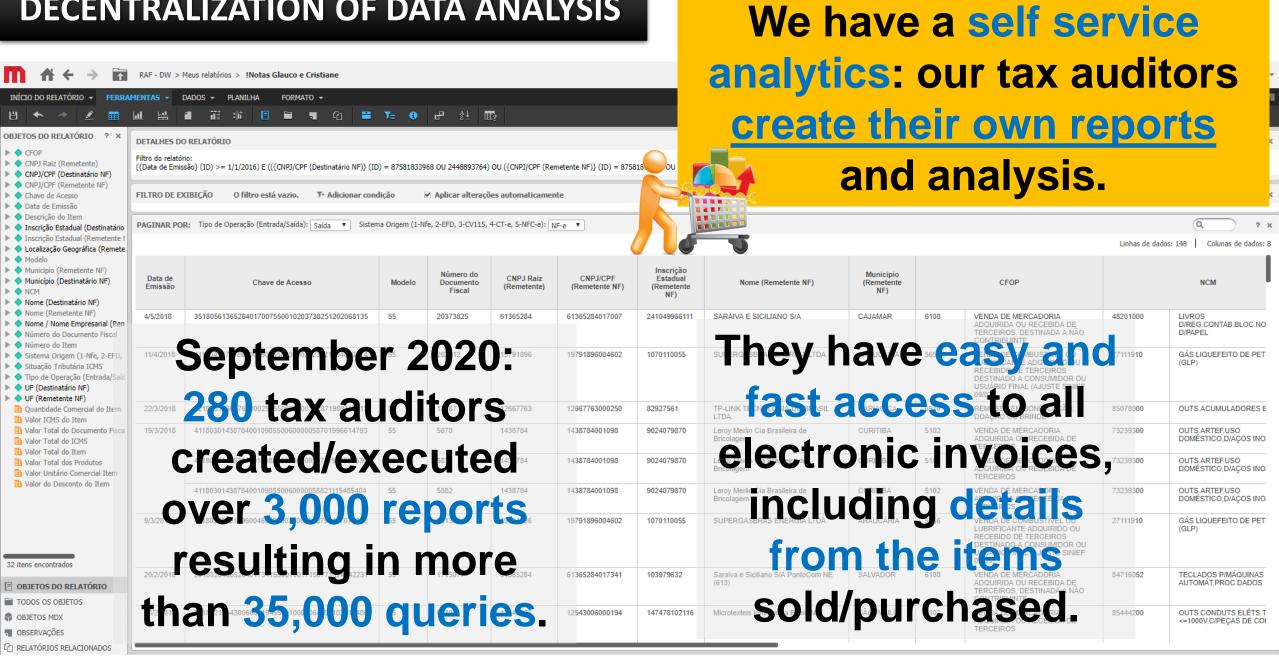
...and we keep a
COMPLETE LOG of
ALL database
queries.







### **DECENTRALIZATION OF DATA ANALYSIS**

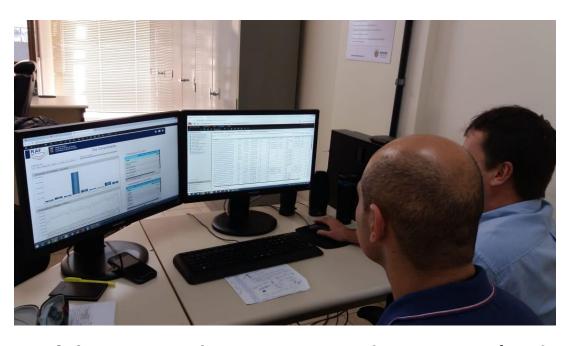




### TRAINING AND MENTORING IN OUR BI TOOL

# We launched a broad BI training & mentoring program focused on solving practical problems.



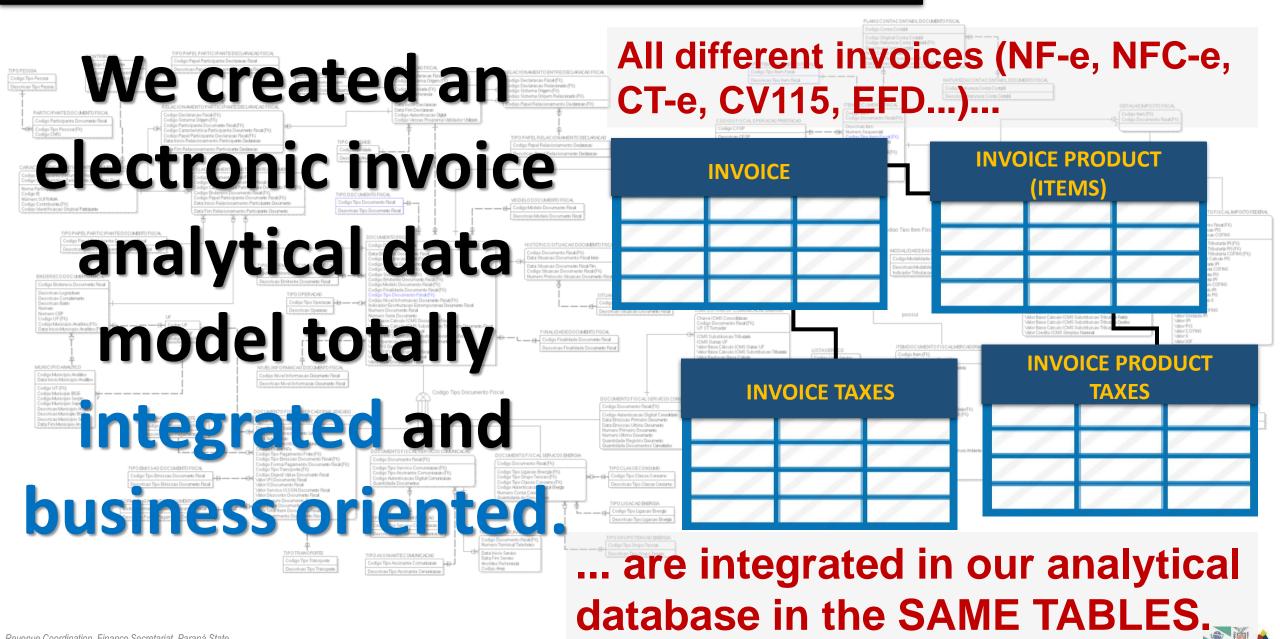


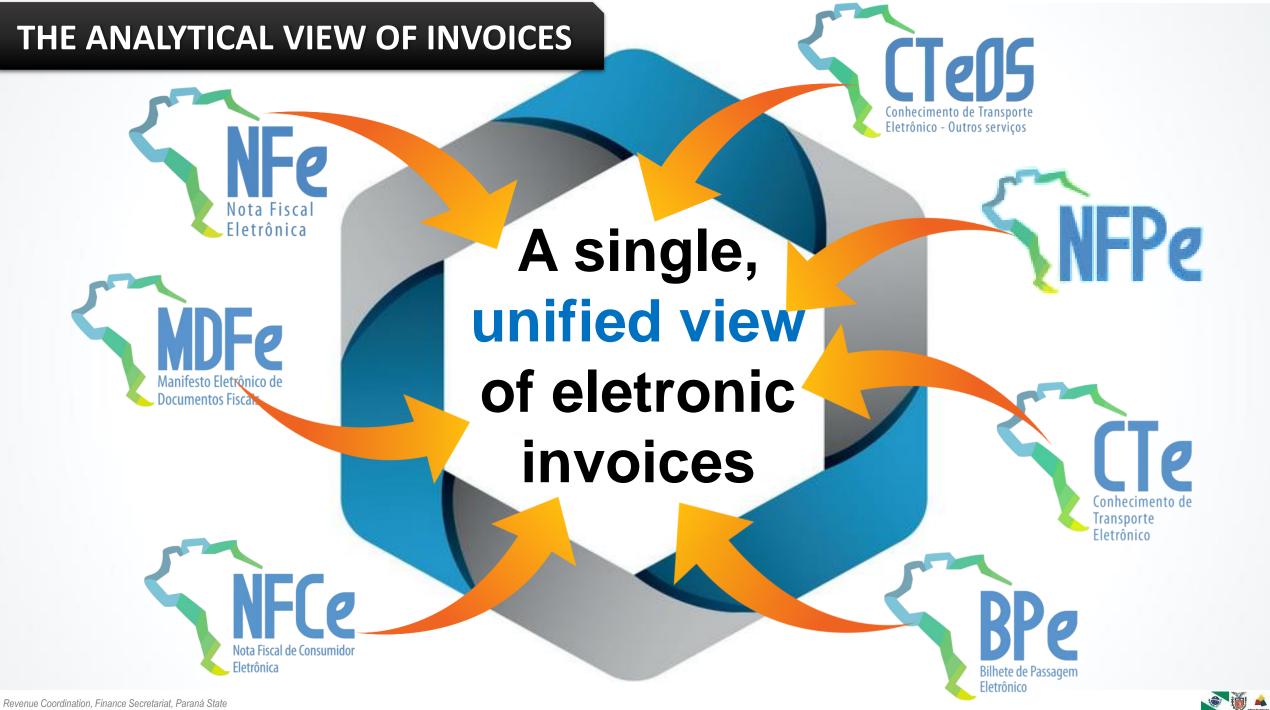
Useful BI: more than 300 tax auditors were (and still are) trained and mentored in how to use invoices data in our MicroStrategy BI to <u>tackle</u> real, concrete tax enforcement issues they face.





### **ANALYTICAL APPROACH: THE INTEGRATION OF INVOICES**





#### **CHALLENGES**



### YOU NEED A TEAM TO KEEP ANALYTICS RUNNING

- It took us a while to consolidate an internal team of tax auditors dedicated to the technology side of analytics.
- We have difficulty to bring in a team from our public IT company to help us out with the development of our analytics.





### IT'S TOUGH TO INTEGRATE DATA

Building an integrated view of electronic invoices is very burdensome.



### THE HUNGER FOR NEW DATA

• The never ending scope: there's always a new type of invoice or new data from the old ones to be integrated: it never stops!



### PEOPLE DON'T TAKE FULL ADVANTAGE OF OUR TECHNOLOGY

 It's a real challenge to make our tax auditors rethink the way they work to fully take advantage of our state-of-the-art analytical technologies.



### **BUSINESS OUTCOMES**

**Usefuliness** 2

"the most useful tool ever made available to tax auditors"



"We finally have quick access to all electronic invoices data"

**Efficiency & Completeness 2** 

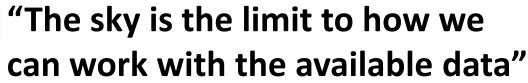
"Tax audits are faster and more complete"

### Volume 2°

"It made possible tax audits on taxpayers with large volumes of data"

We could show some numbers on how we believe analytics on eletronic invoices helped to increase tax revenue... but we'll let our tax auditors speak for themselves:

Availability 2<sup>m</sup>



Easy of Use 2

"It's very, very easy to use the data"

Speed 2

"It allows quick analysis of inconsistencies in taxpayers data"















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## Thank You!

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